Dear Residents:

The County of Marin offers a wide breath of services: from maintaining roads and granting marriage licenses to facilitating elections and connecting foster youth with new adoptive parents. No matter the role, County employees always strive to make Marin a safe, healthy and sustainable community. This report highlights just a portion of all the services County government provided for the fiscal year beginning July 1, 2015 and ending June 30, 2016.

You deserve a County Government that responds to new emerging needs. We are always seeking better ways of doing business and our Five Year Business Plan serves as a roadmap to continuously improve our services and become a more responsive government. The plan includes increased communication and more online and digital services. This report is just one small step to achieve the goals of our plan.

As we prepare for future economic uncertainty, our strong and stable local economy provides us the opportunity to focus on long-term strategies. Some of our highest priorities include:

- Investing in Road maintenance
- Preserving affordable housing
- Enhancing mental health services and homeless programs
- Reducing traffic congestion
- Addressing climate change

None of our achievements would be possible without our residents, the leadership of the Board of Supervisors and the teamwork with our community partners.

I invite you to visit marincounty.org/2016 for even more examples of how the County workforce works for you and how you can become more engaged in making Marin County an even better place to live and work.

Matthew Hymel
Marin County Administrator
In collaboration with the City of San Rafael, the County led the Marin Homeless Outreach Team to help transition the most vulnerable people into more permanent housing.

Mental health services were supplemented with a new Mobile Crisis Response Team in the enhanced effort to reduce homelessness.

Prescription drug safety efforts led to an 11 percent reduction in painkiller prescriptions written and an increase in drug disposal programs.

Marin was named the healthiest county in California for the seventh consecutive year. Yet, the County initiated programs to address persistent health and social disparities exist which negatively affect life expectancy.

The Board of Supervisors increased the living wage to $13.35 per hour, an increase of about 3 percent.
The Sheriff’s Department purchased 100 body-worn cameras for its deputies to provide transparency and accountability in patrol services.

The Board approved a next-generation 911 system for the Marin Emergency Radio Authority to bolster communications during a multiagency emergency.

Disaster preparedness was improved by upgrading the Alert Marin emergency notification system, adding more CPR and life-support trainings, and designing a more centralized dispatch call center.

Wildfire prevention efforts included the completion of the Community Wildfire Protection Plan, ongoing defensible space training for homeowners, and increasing publicity about drought awareness.

Several County departments collaborated to host the 2nd annual Family Violence Summit to share best practices and build upon efforts to promote peace in Marin homes.

**CHILD SUPPORT SERVICES**

12 CONSECUTIVE YEARS RANKED AMONG STATE’S TOP 10 CHILD SUPPORT SERVICES DEPARTMENTS

2,483 FAMILIES SERVED BY CHILD SUPPORT SERVICES

94.9% OF CHILD SUPPORT CASES HAVE ACTIVE COURT ORDERS (2,357 CASES)

**CRIME STATS**

1,136 PROPERTY & VIOLENT CRIMES IN UNINCORPORATED MARIN

**SHERIFF-CORONER**

52,077 9-1-1 CALLS RECEIVED

98% OF 9-1-1 CALLS ANSWERED WITHIN 10 SECONDS

22,390 LOAVES OF BREAD BAKED BY INMATES AT MARIN COUNTY JAIL

3,138 WARRANTS PROCESSED

15 LOCAL AGENCIES COLLABORATED ON EMERGENCY PREPAREDNESS

1,905 HOURS OF EMERGENCY WORKER TRAINING

389 SCHOOL VISITS CONDUCTED BY SCHOOL RESOURCE OFFICERS

200 MAJOR CRIMES TASK FORCE CASES ASSIGNED
SAFE COMMUNITIES

FIRE

3,159 EMERGENCY MEDICAL SERVICE (EMS) CALLS RESPONDED TO

190 FIRES

79% OF URBAN EMS CALLS RESPONDED TO WITHIN 10 MINUTES

519 HAZARD WARNINGS/CITATIONS ISSUED

2,890 91 ATTENDEES AT COMMUNITY EDUCATION EVENTS

WOODACRE THROCKMORTON MARIN CITY POINT REYES HICKS VALLEY TOMALES

FIRE STATIONS

4,583 DEFENSIBLE SPACE INSPECTIONS CONDUCTED

DISTRIBUTION ATTORNEY

2,998 PEOPLE SERVED THROUGH VICTIM / WITNESS SERVICES

4,367 REQUESTS FOR SERVICES RECEIVED IN THE MEDIATION UNIT

TRIALS OR CASES HANDLED IN THE YEAR:

REFERRALS: 9,866

CASES FILED: 5,375

$350,157 WORTH OF GRANTS SECURED TO COMBAT DUI’S

PUBLIC DEFENDER

327 CASES CLEARED THROUGH EXPUNGEMENT PROCESS

PROBATION

117 NUMBER OF AB109 CLIENTS SERVED

5.1% RATE OF RECIDIVISM FOR ADULT PROBATIONERS

73% OF CLIENTS SUCCESSFULLY COMPLETE PROBATION

1,908 ADULT PROBATION CASES SUPERVISED

55% OF JUVENILES SUCCESSFULLY DIVERTED FROM THE COURT SYSTEM (121 JUVENILES)

MARIN AT A GLANCE 2016  WWW.MARINCOUNTY.ORG/2016
Three parcels were added to the Ball Hill Open Space Preserve near Fairfax and San Anselmo, marking the County’s first major acquisition using Measure A funds.

Marin County Parks focused on inclusive access and improved many trails, both paved and unpaved, for greater accessibility to those with physical challenges.

The annual yield of agriculture products was valued at more than $100 million for the first time, representing a 19 percent increase from the previous year.

The Stafford Lake Bike Park became the first park of its kind in the North Bay and a place for trail riders to test their skills in a controlled environment.

The County signed a cooperative agreement for the conservation of Tamalpais Lands Collaborative to help ensure a healthy future for the iconic Marin mountain.
The County preserved scarce affordable housing units by aiding in the acquisition of 55 homes that would’ve been converted to market-rate housing.

Public Works led several major road reconstruction projects, including at several locations along Sir Francis Drake Boulevard, one of Marin’s busiest thoroughfares.

The Community Development Agency and Public Works collaborated on public education about sea level rise using virtual reality imaging and an original award-winning board game.

The County’s Climate Change Plan received an important update and the Board committed $3.15 million to energy efficiency projects.

The County refinanced its debt to fund the replacement of the Civic Center Roof and the renovation of the West Marin Services Center in Point Reyes Station.

**SUSTAINABLE COMMUNITIES**

**COMMUNITY DEVELOPMENT AGENCY**

- **2,709** TOTAL SOLAR KILOWATTS INSTALLED
- **150** PROJECTS MET LOCAL ENERGY EFFICIENCY OR GREEN BUILDING REQUIREMENTS
- **403** TOTAL CERTIFIED GREEN BUSINESSES
- **5** LONG-RANGE PLANS COMPLETED OR IN PROCESS
  - DRAFT CLIMATE ACTION PLAN
  - HOUSING ELEMENT 2015-23
  - GREENPOINT COMMUNITY
  - BLACKPOINT COMMUNITY
  - SANTA VENETIA

**PUBLIC WORKS**

- **74%** RECYCLING RATE
  - ONE OF THE HIGHEST IN CALIFORNIA
- **$41 MILLION** CAPITAL PROJECTS
- **44 MILES** OF ROADS RESURFACED
- **NEARLY HALF OF VEHICLE FLEET IS HYBRID**
  - **47%** 73 VEHICLES
- **2.3% REDUCTION** IN ELECTRICITY USAGE FROM LAST YEAR
  - AT THE FRANK LLOYD WRIGHT-DESIGNED CIVIC CENTER (6 MILLION KILOWATT/HOUR)
The 5 Year Business Plan, adopted in October 2015, encourages engagement, learning and leadership at all levels.

A new smartphone-friendly Voter Dashboard debuted for the Elections Department, allowing voters conveniences such as opting in for vote-by-mail service.

Three County departments received national recognition from the City-County Communications Marketing Association (3CMA) for innovative video and photo public outreach campaigns.

For the first time, the County released a “Marin At-A-Glance” annual report, an online resource combining narrative, infographics and video to highlight annual milestones.

Equity initiatives included a new library card distribution program for kids, the lowering of access fees to parks, and a commitment to preserve affordable housing.

5,468 children attended the fair free
112,795 visitors to the Marin County Fair
99,691 Marin Center magazine subscriptions
$4.1 million total ticket sales for Marin Center events

2,417 attendees on paid docent-led Frank Lloyd Wright tours

Cultural Services

Notable Speakers and Performers at the Marin Center:

David Sedaris
Bill Maher
Armistead Maupin
Aaron Neville
Joey Alexander
Lyle Lovett

Marin County Free Library

1,863,463 items circulated
113,432 electronic items circulated
29,707 items circulated from the bookmobile
589 teens
7,145 children

Summer Learning Program Participants

7,734 Total

1.09 million visits to 10 branch libraries

42,326 active library members
COMMUNITY PARTICIPATION

COUNTY ADMINISTRATOR’S OFFICE

- REDUCED RETIREE UNFUNDED LIABILITIES BY $243 MILLION OVER FOUR YEARS
- 5,389 TWITTER FOLLOWERS @MARINGOV
- 3,315 FACEBOOK LIKES /COUNTYOFMARIN

ELECTIONS

- 152,039 REGISTERED VOTERS IN JUNE ELECTION
- 676 JUNE POLL WORKERS
- 67.75% TURNOUT IN JUNE 2016 ELECTIONS, 7TH HIGHEST IN STATE
- 111,300 VOTE-BY-MAIL BALLOTS ISSUED IN JUNE

ASSESSOR-RECORDER-COUNTY CLERK

- 1,586 MARRIAGE LICENSES ISSUED
- 67,081 DOCUMENTS PROCESSED EXAMINED, RECORDED, SCANNED & INDEXED
- 214 REQUESTS FOR ASSESSMENT REVIEW RECEIVED

HUMAN RESOURCES

- 7,692 VOLUNTEERS
- 239,717 VOLUNTEER HOURS
- PUBLICATIONS:
  - FRANKLY SPEAKING & CIVIC CENTER VOLUNTEERS
  - 172 NEW EMPLOYEES HIRED

INFORMATION SERVICES & TECHNOLOGY

- 1,505,704 WEBSITE HITS www.marincounty.org

DEPARTMENT OF FINANCE

- CREDIT RATING = AAA
- ONE OF FOUR CALIFORNIA COUNTIES WITH AAA BOND RATING

- 81,054 RESIDENTIAL PROPERTIES IN MARIN COUNTY WORTH $60 BILLION
- 2,912 COMMERCIAL PROPERTIES IN MARIN COUNTY WORTH $6.7 BILLION

MOBILE APPS:

- MARIN COUNTY FAIR
- PROBATION CASE NOTES
- VOTER DASHBOARD
- FOOD INSPECTION RECORD
- TAX BILL ONLINE