

EPIC AWARDS LUNCHEON

August 30, 2022 San Diego, CA

JPWCOMMUNICATIONS

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WELCOME FROM OUR VICE PRESIDENT

The California Association of Public Information Officials (CAPIO) is the leading professional organization dedicated to advancing public communication. This is accomplished through training, resources, and networking to strengthen and engage communities. The 2022 Excellence in Public Information and Communications (EPIC) awards ceremony is a prime example of the opportunities and recognition CAPIO offers.

It is my privilege to welcome back our complete EPIC awards programming following a spectacular 50th birthday bash in Olympic Valley. This year, we have added new categories, such as in-house video production, TikTok or Reel, and Diversity, Equity, and Inclusion (DE&I) Outreach/Campaign.

I am honored to serve on the CAPIO board as your Vice President of Awards. The achievement and dedication that public communicators invest daily to serve and connect communities tirelessly are humbling. Although we continue to make adjustments and remain flexible in our communication tactics, we have been unwavering in our commitment to providing accurate and timely public information. These awards are a true testament to the pledge as government communicators

Tomorrow night, we have the opportunity to celebrate the phenomenal individuals who have gone above and beyond during one of the most challenging crises of the decade. The Communicator of the Year Award recognizes an individual who demonstrates exceptional abilities, skills, and talents in leading their organization to more successful communication and public engagement. The Frank Potter Cowan Crisis Communications Leader Award will honor an individual who demonstrated extraordinary success in leading a team during a natural disaster, an act of terrorism, or a reputational crisis. Lastly, the prestigious Paul B. Clark Award exemplifies exceptional leadership, a career of milestone achievements, and CAPIO involvement. Be sure to join me, the CAPIO committee, board members, and your colleagues for fun and dancing following the awards dinner.

Now sit back, relax, and help us hype up our EPIC award winners!

Respectfully yours,

SYLVIA ORNELAS

CAPIO 2021–2023 Vice-President, Awards Public Information Specialist II, Rancho California Water District I Temecula, CA







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2022 EPICS AWARDS

LUNCHEON PROGRAM

Tuesday, August 30, 2022 • Mission Bay Resort, San Diego

Today's EPIC Hosts



TAMMY GORDON Public Information Manager Coachella Valley Mosquito and Vector Control District



STEVEN BAIRD Public Affairs Associate II Las Virgenes Municipal Water District

11:45 am Lunch

12:15 pm Presentation of 2022 EPIC Awards

1:45 pm Special Acknowledgements / Closing

Our Team. Your Communications.



We help public agencies with...

- Strategic Messaging
- Communication Assessments
- Graphic Design
- Brand Development
- Social Media
- Email Campaigns
- Digital Advertising
- Web Development & Analytics
- Photography
- Video Production
- Media Relations
- Business Development Support
- Districting Outreach
- Organics Recycling Outreach



















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2022 AWARD FINALISTS

BY CATEGORY

ANNUAL REPORT

Category Finalists (2020)

Inland Empire Utilities Agency Annual Report FY 2019/20

Placer County Water Agency 2020 Annual Report

ANNUAL REPORT

Category Finalists (2021)

Elsinore Valley Municipal Water District Annual Water Quality Report

Placer County Office of Education PCOE 2021 Digital Annual Report

Turlock Irrigation District 2020 Annual Report

AUDIO/PODCASTS

Category Finalist (2021)

Cucamonga Valley Water District CVWD Through The Decades Podcast

BRANDING

Category Finalist (2020)

Soquel Creek Water District Pure Water Soquel Project Re-branding

BRANDING

Category Finalists (2021)

City of Agoura Hills

City of Agoura Hills Brand Refresh

The City of Santa Clarita

The Cube – Ice and Entertainment Center

COMMUNICATIONS OR MARKETING PLANS/CAMPAIGNS - CONSULTANT-**SUPPORTED**

Category Finalist (2020)

County of Ventura

County of Ventura -2020 Census Campaign

COMMUNICATIONS OR MARKETING PLANS/CAMPAIGNS - CONSULTANT-SUPPORTED

Category Finalists (2021)

City of Newport Beach

City of Newport Beach Expanded Recycling Program

County of Marin: Department of Health and Human Services

Get Vaccinated Marin

Eastern Municipal Water District

"Landscapes for Living" Marketing & Community Outreach Campaign

Placer County Health and **Human Services**

Rent Help Placer

Western Municipal Water District

2020-21 Rate Adjustment Outreach Campaign

Communications or Marketing Plans/ Campaigns - In-House

Category Finalist (2020)

SBCERA

SBCERA Strategic Communications Plan





Empowering Local Leaders to Reach More Residents

Robust Online Engagement and Communications
Platform that Connects Community



Utilize a Citizen Subscriber Network of over 300 million



Take a Service-Centric Approach to Website Design



Massively Boost Public Participation



Create a Safe Place to Collect Real Community Feedback

Visit us at granicus.com to learn how we can help your organization.

COMMUNICATIONS OR MARKETING PLANS/CAMPAIGNS - IN-HOUSE

Category Finalists (2021)

City of Folsom

"We Support Folsom"

San Diego County Water Authority

Drought Safe San Diego

COMMUNITY RELATIONS/ **PARTICIPATION**

Category Finalist (2021)

City of Carlsbad

Our Home, Our Future - Updating Carlsbad's Housing Plan

CRISIS COMMUNICATIONS RESPONSE

Category Finalists (2020)

City of San José

City of San José Language Access Unit for COVID-19 Communications

County of Riverside

Cover Your Face

CRISIS COMMUNICATIONS RESPONSE

Category Finalists (2021)

Napa County Office of Education

COVID-19 Framework for Napa County Schools

DOLLAR STRETCHER

Category Finalist (2020)

East Bay Municipal Utility District

EBMUD Epic Virtual Tours

DOLLAR STRETCHER

Category Finalists (2021)

OC San

OC San Logo - Dollar Stretcher

The City of Santa Clarita

"State of the City" Augmented Reality

GRAPHIC DESIGN - ONLINE

Category Finalists (2020)

Placer County Water Agency

Foothill Raw Water Pipeline Project Logo

Valley County Water District

Trust the Tap Logo Design

GRAPHIC DESIGN - ONLINE

Category Finalists (2021)

City of Pico Rivera

Community Bike Ride

San Diego Unified School District Facilities, Planning, and Construction

2021 Construction Expo

GRAPHIC DESIGN - PRINT

Category Finalists (2021)

City of Folsom

Folsom Saves Graphic Design

San Mateo Medical Center

Becoming Survey Ready: Tools to Help Our Healthcare Heroes

The City of Santa Clarita

"Guard That Auto" Campaign

INTERNAL COMMUNICATIONS

Category Finalist (2020)

Placer County Office of Education

"PCOE Promise" Internal Communications Plan

Turlock Irrigation District

2020-2025 Strategic Plan -**Internal Communications**

INTERNAL COMMUNICATIONS

Category Finalists (2021)

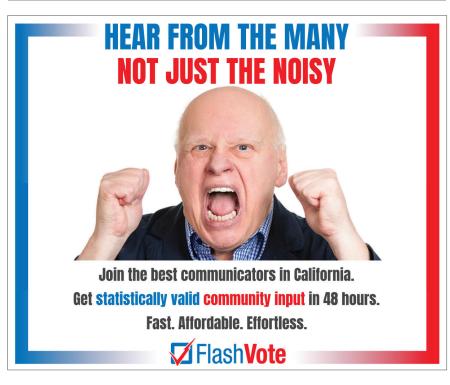
San Mateo Medical Center

True North: Our Journey Together

Yuba Water Agency

Internal Communications Strategy and Implementation





LIVE STREAMING/LIVE STORIES

Category Finalists (2021)

Elsinore Valley Municipal Water District

Water-Wise Workshops Virtual Series

Orange County Transportation Authority

OCTA I-405 Improvement Project Virtual Neighborhood Meetings

MARKETING AND PROMOTIONAL ITEMS

Category Finalist (2020)

Valley County Water District

Trust the Tap Logo Design

MARKETING AND PROMOTIONAL ITEMS

Category Finalist (2021)

City of Moreno Valley

Fireworks - They're Just Not Worth It

MEDIA EVENT

Category Finalist (2021)

City of Citrus Heights

State of the City 2021

MOST INNOVATIVE COMMUNICATIONS

Category Finalist (2020)

City of Livermore

Livermore Asset Geocache

MOST INNOVATIVE COMMUNICATIONS

Category Finalist (2021)

Orange County Transportation Authority

OCTA I-405 Improvement Project Geofencing Advertising

NEWSLETTER OR MAGAZINE

Category Finalist (2021)

City of Carlsbad

City Manager's Update E-Newsletter

PHOTOGRAPHY

Category Finalist (2021)

Cosumnes Community Services District

"A Torn Hero"

PREPAREDNESS/PUBLIC SAFETY **EDUCATION CAMPAIGN**

Category Finalist (2020)

City of Lancaster

SEE AND BE SEEN

Zone 7 Water Agency

Flood Ready Freddy Preparedness Campaign

PREPAREDNESS/PUBLIC SAFETY **EDUCATION CAMPAIGN**

Category Finalist (2021)

City of Rancho Cordova

Keeping Rancho Cordova Safe During the Fourth of July Season

SOCIAL MEDIA BEST USE OVERALL

Category Finalists (2021)

The City of Santa Clarita

City of Santa Clarita TikToks

Walnut Valley Water District

Water Professionals Appreciation Week **Digital Communications**

SOCIAL MEDIA CAMPAIGN

Category Finalists (2020)

City of San José

City of San José COVID-19 Social Media Influencer Campaign

City of Sunnyvale

Shop Sunnyvale Campaign

OC Parks

OC Parks Virtual Content

SOCIAL MEDIA CAMPAIGN

Category Finalists (2021)

California High-Speed Rail Authority

California High-Speed Rail: 2021 Fact Friday Campaign

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Amplifying and analyzing your community's voices and topics they care about, all in one place.

CitizenLab's all-in-one community engagement platform makes it easy for governments to engage their residents, analyze input, and make informed decisions.



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Powering and Empowering Your Digital Communications

With over 20 years of experience with local governments, CivicPlus* offers a suite of proven municipal website solutions that offer scalability, integrability, and custom configuration capabilities to meet the needs of any size community, staff, and communication strategy.

"Everything is easier with our CivicPlus" Municipal Website. There are modules, and widgets, and drag-and-drop functionality and a lot of database design on the back end."

- Melissa Wissel, Communications Manager



Learn how easy it is to redesign your website with CivicPlus. www.civicplus.com/municipalwebsites-capio



Communicate More Effectively with Your Customers

Customer Communications Management (CCM)

- Multi-Channel Distribution for all outbound communication needs
- Secure
- Innovative Document Designs
- Customizable Messaging and Business Rules
- Online Proofing, Job and Mail Tracking
- Detailed Reporting
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Direct Communications Support

Run Customer Messaging Campaigns: full capability to support onetime or recurring print runs for special outbound customer communications, such as buckslips, postcards, letters, flyers, brochures and time, capiting de

and time-sensitive documents such as Prop 218s.

Insert Requests & Management: InfoSend's online Insert Request Form

is an innovative account management tool that streamlines insert management.

Selective Inserting: support for inserting materials within existing

customer transactional document, with the capability to selectively insert for specific customers based on client criteria.

Envelope Messaging: ability to apply special messages that show through windows or directly on the envelope to ensure customer

Excellent Customer Service: dedicated personnel and online requests tools that provide quotes for any required services, from artwork design through fulfillment.





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(Social Media Campaign cont.)

City of Moreno Valley ANTI Fireworks

Cosumnes Community Services District Fentanyl Awareness Campaign

The City of Santa Clarita Santa Clarita Public Library TikTok Series

SPECIAL OR COMMUNITY EVENT -**ONE-TIME**

Category Finalists (2020)

Elsinore Valley Municipal Water District Flow into Fall Virtual Open House

San Bernardino County **Transportation Authority** I-10 Express Lanes Groundbreaking

SPECIAL OR COMMUNITY EVENT -**ONE-TIME**

Category Finalists (2021)

City of Roseville

Barton Road Water Treatment Plant 50th Anniversary

East Bay Municipal Utility District EBMUD Epic Fossil Discovery

SPECIAL OR COMMUNITY EVENT -RECURRING

Category Finalists (2020)

Greater Los Angeles County Vector Control District

GLACVCD's Pop-Up Events

OC Parks

OC Parks Drive-In Movies

SPECIAL OR COMMUNITY EVENT -RECURRING

Category Finalists (2021)

City of Eastvale

Taste the World in Eastvale International Food Festival

City of Irvine

Irvine Global Village Festival 2021

San Bernardino County **Transportation Authority**

I-10 Express Lanes Webinars

TIK TOK OR REEL

Category Finalist (2021)

The City of Santa Clarita

Santa Clarita Public Library TikTok Series

VIDEO PRODUCTION - PROMOTIONAL -CONSULTANT SUPPORTED

Category Finalist (2020)

Modesto Irrigation District

Until the Last Drop Documentary

VIDEO PRODUCTION - PROMOTIONAL -CONSULTANT SUPPORTED

Category Finalists (2021)

City of Livermore

Livermore Asset Management Plan Educational Video

Placer County Sheriff's Office

Using the Community's Voice to Recruit the Rest

VIDEO PRODUCTION - PROMOTIONAL -IN HOUSE

Category Finalists (2020)

Walnut Valley Water District

WVWD is Thankful Video Production

VIDEO PRODUCTION - PROMOTIONAL -**IN HOUSE**

Category Finalists (2021)

California High-Speed Rail Authority

California High-Speed Rail: 2021 Year in Review

San Diego County Water Authority

Drought Safe San Diego



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(Video Production -Promotional in House cont.)

The City of Santa Clarita

The Cube – Ice and Entertainment Center, Announcement Videos

VIDEO PRODUCTION - SERIES -CONSULTANT SUPPORTED

Category Finalist (2020)

Zone 7 Water Agency

Flood Ready Freddy Video Campaign

VIDEO PRODUCTION - SERIES -CONSULTANT SUPPORTED

Category Finalists (2021)

City of Carlsbad

E-bike Safety Video Series

Cosumnes Community Services District

Singh and Kaur Park Videos

Zone 7 Water Agency

Water Wise Wendy 2021

VIDEO PRODUCTION - SERIES -IN HOUSE

Category Finalists (2020)

City of Elk Grove

Know Your City

County of Riverside

We are #RivCo NOW

VIDEO PRODUCTION - SERIES -IN HOUSE

Category Finalists (2021)

Roseville Parks, Rec & Libraries

What's Happening in PRL videos

San José Fire Department

Wheels Wednesdays

WEBSITE

Category Finalist (2020)

SBCERA

SBCERA Website Redesign

WEBSITE

Category Finalists (2021)

City of Folsom

Folsom Website

Eastern Municipal Water District

"Landscapes for Living" Microsite

WRITING

Category Finalist (2020)

SBCERA

Retirement Consultation Guide

WRITING

Category Finalists (2021)

City of Newport Beach

Newport Beach Expanded Recycling Program

East County Advanced Water Purification Program Joint Powers Authority

WaterWorld East County AWP Guest Column

SPECIAL NOTE:

The following awards will be presented during our August 31 EPIC Awards Dinner:

Best In Show Awards

Diversity, Equity and Inclusion (DE&I) **Outreach/Campaign Awards**

Communicator of the Year Award

Frank Potter Cowan Crisis Communications Leader of the Year Award

Paul B. Clark Award



CAPIO AWARD WINNERS!

FROM



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